

PRIVACY POLICY

JoePal Consulting Services LLC

Effective Date: 01/01/2026

JoePal Consulting Services LLC (“JoePal,” “we,” “our,” or “us”) respects your privacy and is committed to protecting the personal information of clients, partners, website visitors, and service users. This Privacy Policy explains how we collect, use, store, protect, and disclose your information when you access our website, engage our services, or communicate with us.

By using our website or services, you agree to the practices described in this Privacy Policy.

Information We Collect

We collect personal information that you voluntarily provide to us when you interact with our website or request our services. This may include your name, email address, phone number, organization details, billing information, and any information submitted through contact forms, subscriptions, or service agreements.

We may also collect non-personal information automatically through website usage, such as IP address, browser type, device information, and website activity data. This information helps us improve user experience and maintain website security.

How We Use Your Information

JoePal Consulting Services LLC uses collected information to provide professional services, respond to inquiries, process payments, communicate project updates, improve our website functionality, and maintain internal records.

We may also use information for compliance with legal obligations, fraud prevention, and business operations such as analytics and service quality improvement.

We do not use personal data for purposes unrelated to our services without your consent.

Legal Basis for Processing Information

We process personal information based on legitimate business interests, contractual obligations, legal requirements, or your consent. Where consent is required, you have the right to withdraw it at any time.

Sharing and Disclosure of Information

JoePal Consulting Services LLC does not sell, rent, or trade personal information to third parties. Information may be shared only under limited circumstances, including when necessary to process payments, fulfill contractual obligations, comply with legal

requirements, protect rights and safety, or work with trusted service providers who support our operations under confidentiality agreements.

Data Security and Protection

We implement reasonable administrative, technical, and physical safeguards to protect personal information from unauthorized access, loss, misuse, or disclosure. These measures include secure data storage, limited access controls, and encryption where appropriate.

While we strive to protect your information, no internet-based system can guarantee absolute security.

Data Retention

We retain personal information only for as long as necessary to fulfill the purposes described in this policy, comply with legal obligations, resolve disputes, and enforce agreements. When data is no longer required, it is securely deleted or anonymized.

Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance user experience, analyze website performance, and support website functionality. Cookies help us understand user preferences and improve site navigation.

Users may control cookie settings through their browser. Disabling cookies may affect certain website features.

Third-Party Links and Services

Our website may contain links to external websites or services not operated by JoePal Consulting Services LLC. We are not responsible for the privacy practices of third-party websites, and users are encouraged to review their privacy policies independently.

Your Privacy Rights

Depending on your location and applicable laws, you may have rights to access, correct, update, or delete your personal information. You may also have the right to request data portability, restrict certain processing activities, or withdraw consent where applicable.

Requests related to personal data may be submitted using the contact information provided below.

Children's Privacy

Our website and services are not intended for individuals under the age of 13. We do not knowingly collect personal information from minors. If we become aware that such information has been collected, we will take appropriate steps to remove it promptly.

International Data Transfers

If personal information is transferred outside the United States, we ensure appropriate safeguards are in place to protect data in accordance with applicable privacy laws.

Policy Updates

JoePal Consulting Services LLC reserves the right to update this Privacy Policy periodically to reflect legal changes, operational updates, or improvements in data protection practices. Updated versions will be posted on our website with the revised effective date.

Contact Information

If you have questions, concerns, or requests related to this Privacy Policy or your personal information, please contact:

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